# Tasmanian Tourism Snapshot

## Year ending September 2012

#### Introduction

The Tasmanian Tourism Snapshot is published every quarter, using the latest figures from the Tasmanian Visitor Survey, the International Visitor Survey and the National Visitor Survey, to provide you with a statistical overview about international and interstate visitors to Tasmania, as well as intrastate travel by Tasmanians. Information about these three surveys is contained at the back of the Snapshot. A commentary on the data is provided as a separate document on Tourism Tasmania's website.

While the Tasmanian Tourism Snapshot provides a useful overview of visitors to Tasmania, more detailed statistics are available at Tourism Tasmania's corporate website at http://www.tourismtasmania.com.au/research/tvs. The TVS database service provides you with easy online access to a range of other useful statistics and tables about our visitors which you can investigate and print for your own use.

### Total Visitation to Tasmania (Source: Tasmanian Visitor Survey)

#### **Key Results:**

- o For the year ending September 2012, there were 874,400 visitors, up 1% from 861,900 for the previous year.
- O Total nights increased by 3% to 7.94 million.
- Visitor expenditure decreased by 7% to \$1.398 billion.
- The number of interstate visitors to Tasmania increased by 1% to 751,100 (was 743,400).

#### Summary:

- In terms of visitor numbers from Tasmania's key markets, Victoria decreased by 3%, New South Wales increased by 4%, and Queensland increased by 1%.
- Holiday visitors decreased by 4% for the year ending September 2012, holiday nights decreased by 5% and holiday expenditure decreased by 11%.
- VFR visitors increased by 5% for the year. The number of nights VFR visitors spent in Tasmania increased by 15% while VFR expenditure increased by 18%.
- The total number of visitors holidaying in Tasmania during the year ending September 2012 was 349,000, down 4% compared to the previous year (was 364,100).
- The total number of nights spent by holiday visitors to Tasmania for the year ending September 2012 was 3.5 million, down 5% from the previous year (was 3.7 million).
- O Holiday visitor expenditure for the year was down 11% to \$879 million (was \$986 million).
- Of all visitors, 173,300 (up 9%) were on business while 33,200 (up 16%) were travelling to attend a conference or convention.
- For the year ending September 2012, data from the TVS for the five regional tourism areas reported the following changes in visitor numbers: Hobart and the South, up 4%; Launceston, Tamar Valley and the North, down 8%; Western Wilderness, down 11%; North West, down 7%; and East Coast, down 10%.
- For the year ending September 2012, 87% of all visitors to Tasmania travelled by scheduled air services and 13% travelled by sea. The total number of visitors travelling by scheduled air was up 4% and sea services was down 13% from the previous year.



### Interstate Visitation to Tasmania (Source: Tasmanian Visitor Survey)

- The total number of interstate visitors to Tasmania for the year ending September 2012 was 751,100, up 1% from 743,400 the previous year.
- The total number of nights spent by interstate visitors to Tasmania for the year ending September 2012 was 6.13 million, showing no significant change from the previous year (was 6.14 million).
- Interstate visitor expenditure decreased by 8% to \$1.17 billion (was \$1.27 billion in the year ending September 2011).
- Of all interstate visitors, 273,800 were on holiday (down 5%), 235,800 were visiting friends or relatives (up 4%), 163,100 were on business (up 11%), and 30,100 were travelling to attend a conference or convention (up 17%).
- In terms of visitation to Tasmania from the key interstate markets, Victoria decreased by 3% to 323,000, NSW increased by 4% to 181,300, and Queensland increased by 1% to 117,700. Together, these markets accounted for 83% of interstate visitation in the year ending September 2012.

### International Visitation (Source: International Visitor Survey)

#### Summary - Australia

- A total of 5.60 million international visitors visited the country in the year ending September 2012, up 3% from the year ending September 2011.
- Holiday visitors to Australia increased by 2% to 2.46 million, while VFR visitors increased by 5% to 1.40 million.
- International visitor nights spent in Australia increased by 6% to 202.7 million.
- Total expenditure by international visitors in Australia for the year ending September 2012 increased by 1% to \$18.4 billion<sup>1</sup> (including package expenditure). Holiday spend was \$6.2 billion (including package expenditure) for the year, increased by 1% from the year ending September 2011.
- For Australia's largest source markets, the following changes to visitor numbers to Australia were recorded: New Zealand, up 3%; United Kingdom, down 6%; China, up 17% and the USA, up 4%.

#### Summary - Tasmania

- Tasmania received 143,000 international visitors during the year ending September 2012, down 3% from 147,100 the previous year.
- The number of nights international visitors spent in Tasmania increased by 14% to 3.11 million, and the average length of stay increased by 17% to 22 nights.
- 0 Expenditure by international visitors increased by 18% to \$279 million<sup>2</sup>.
- Holiday visitors to Tasmania decreased by 4% to 98,600, while VFR visitors increased by 10% to 31,500. 0
- Holiday nights showing no significant change to 1.10 million, while the average length of stay for holiday visitors increased by 4% to 11 nights.
- The average spend per international visitor (including package expenditure) in Tasmania increased by 21% to \$1,951 (was \$1,611) during the year ending September 2012, while spend per night increased by 4% to \$90 (was \$87).
- For Tasmania's largest source markets, the following changes to visitor numbers to the State were recorded: United Kingdom, down 30%; New Zealand, down 6%; the USA, up 7%; and China, up 48%.
- Tasmania's share of all international visitors to Australia for the year ending September 2012 was 2.6%, compared with 2.7% for the year ending September 2011.



Expenditure for Total Australia (not modelled) includes small amounts that cannot be allocated to a particular state/territory

<sup>&</sup>lt;sup>2</sup> Modelled expenditure (includes package expenditure)

## Intrastate Visitation<sup>3</sup> (National Visitor Survey)

Tourism Research Australia has found errors in the weighting data for the Year Ending June and September 2012 results in March 2013. Subsequently, the results for the Year Ending June and September 2012 have been revised to rectify these errors.

- The number of overnight intrastate holiday trips in Tasmania decreased by 2%, VFR increased by 2%, and overnight business trips decreased by 5% in the year ending September 2012.
- o In the year ending September 2012, the number of intrastate day trips in Tasmania increased by 17% to 4.95 million, whilst intrastate overnight trips remained steady at 1.1 million compared to the year ending September 2011.
- Total spend by overnight intrastate visitors in Tasmania decreased by 9% to \$426 million for the year ending September 2012.



<sup>&</sup>lt;sup>3</sup> Travel undertaken by a visitor in their home state

## Total Visitors to Tasmania

Table 1. Total visitors to Tasmania			
	YE Sep 2011	YE Sep 2012	% change
Visitors			
Visitors on scheduled air and sea			
services	861,900	874,400	<b>1</b> %

Table 2. Total visitors to Tasmania on scheduled air and sea services							
	YE Sep 2011	YE Sep 2012	% change				
Visitors		•					
Day visitors	21,900	24,700	<u>•</u> 13%				
Overnight visitors	839,900	849,700	<b>^</b> 1%				
Total visitors	861,900	874,400	<b>^</b> 1%				
Nights							
Nights (million)	7.74	7.94	3%				
Length of stay (nights)	9.0	9.1	<b>^</b> 1%				
Expenditure							
Expenditure (\$million)	\$1,496	\$1,398	-7%				
Average spend per visitor	\$1,735	\$1,599	-8%				
Average spend per night	\$193	\$176	-9%				
Holiday spend (\$million)	\$986	\$879	-11%				
Purpose of Visit							
Holiday	364,100	349,000	-4%				
Visit friends or relatives (VFR)	247,900	261,300	<b>^</b> 5%				
Total leisure (Holiday+VFR)	612,100	610,300	<b>→</b> 0%				
Business or employment	158,700	173,300	<b>^</b> 9%				
Convention/conference/seminar	28,700	33,200	<u>•</u> 16%				
Regions Visited							
Hobart & the South	667,900	696,100	<b>^</b> 4%				
Launceston, Tamar Valley & North	535,900	492,300	-8%				
Western Wilderness	242,200	215,600	-11%				
North West	356,100	332,500	-7%				
East Coast	277,600	250,900	-10%				
Mode of departure							
Air visitors	735,400	763,900	<b>^</b> 4%				
Sea visitors	126,500	110,400	-13%				

Source: Tasmanian Visitor Survey (TVS), Tourism Tasmania



## Interstate Visitors to Tasmania

Table 3. Interstate visitors to Tasmania on scheduled air and sea services						
	YE Sep 2011	YE Sep 2012		% change		
Visitors						
Day visitors	21,400	24,300	1	13%		
Overnight visitors	722,000	726,900	1	1%		
Total visitors	743,400	751,100	1	1%		
Nights						
Nights (million)	6.14	6.13	$\Rightarrow$	0%		
Length of stay (nights)	8.3	8.2	Ţ	-1%		
Expenditure						
Expenditure (\$million)	\$1,265	\$1,167	Ţ	-8%		
Average spend per visitor	\$1,702	\$1,554	Ţ	-9%		
Average spend per night	\$206	\$190	Ţ	-8%		
Holiday spend (\$million)	\$825	\$718	1	-13%		
Purpose of Visit						
Holiday	287,800	273,800	Ŷ	-5%		
Visit friends or relatives (VFR)	225,900	235,800	1	4%		
Total leisure (Holiday+VFR)	513,700	509,600	Ţ	-1%		
Business or employment	147,400	163,100	1	11%		
Convention/conference/seminar	25,700	30,100	1	17%		
Regions Visited						
Hobart & the South	555,600	581,700	1	5%		
Launceston, Tamar Valley & North	451,400	413,000	$\hat{\Phi}$	-9%		
Western Wilderness	184,200	166,400	$\hat{\Phi}$	-10%		
North West	300,600	283,900	Ţ	-6%		
East Coast	214,500	189,700	<u>1</u>	-12%		
Mode of departure						
Air visitors	626,500	651,000	1	4%		
Sea visitors	116,900	100,100	Ţ	-14%		
Source: Tasmanian Visitor Survey (TVS), Toui	rism Tasmania					

Source: Tasmanian Visitor Survey (TVS), Tourism Tasmania



Table 4. Origin of interstate visitors to Tasmania									
	YE Sep 201	YE Sep 2012	% change						
Victoria	331,400	323,000	-3%						
N.S.W.	175,000	181,300	<b>1</b> 4%						
Queensland	116,300	117,700	<b>1</b> %						
South Australia	41,000	42,300	<b>1</b> 3%						
Western Australia	43,700	49,700	<b>1</b> 14%						
A.C.T.	20,000	23,300	<b>1</b> 6%						
N.T.	7,300	7,100	-3%						
Total interstate visitors	743,400	751,100	<b>1</b> %						
Source: Tasmanian Visitor Survey (TVS)	, Tourism Tasmania	•	-						

### International Visitors to Tasmania

Table 5. International visitors						
	to Tasmania			to Australia		
	YE Sep 2011	YE Sep 2012	% Change	YE Sep 2011	YE Sep 2012	% Change
Visitors						
International visitors	147,100	143,000	-3%	5,434,100	5,599,800	<b>1</b> 3%
Nights						
Nights ('000s)	2,739	3,111	14%	191,580	202,685	<b>1</b> 6%
Ave Length of stay (nights)	19	22	17%	35	36	<b>1</b> 3%
Expenditure						
Expenditure (\$million)	\$237	\$279	18%	\$18,102	\$18,372	<b>1</b> 1%
Average spend per visitor	\$1,611	\$1,951	<u></u> 21%	\$3,331	\$3,281	-2%
Average spend per night	\$87	\$90	<b>1</b> 4%	\$94	\$91	<del>-</del> 4%
Holiday spend (\$million)	\$114	\$119	4%	\$6,134	\$6,220	<b>1</b> 1%
Purpose of Visit						
Holiday	102,600	98,600	-4%	2,410,300	2,458,300	<b>1</b> 2%
Visit friends or relatives (VFR)	28,600	31,500	10%	1,337,500	1,403,300	<b>1</b> 5%
Business	12,600	11,800	-7%	879,200	908,200	<b>1</b> 3%
Education	6,800	6,500	-5%	365,400	363,100	<b>↓</b> -1%
Employment	4,100	2,500	-39%	195,200	219,600	<u></u> 12%
Other Reason	3,300	400	-87%	246,400	247,200	→ 0%
Total	147,100	143,000	-3%	5,434,100	5,599,800	<b>1</b> 3%

Source: International Visitor Survey (IVS), Tourism Research Australia



 $<sup>* \ {\</sup>it Modelled \ expenditure \ including \ package \ expenditure}$ 

<sup>\*\*</sup> The sum of the reasons for visiting Tasmania may be greater than the total as a visitor can give more than one reason for their visit.

Table 6. International visitors to S	states/Territori	es				
						% Point
	YE Sep 2011	YE Sep 2012	% Change	YE Sep 2011	YE Sep 2012	difference
State/territory visited		Visitors		٨	Narket Share	
New South Wales	2,773,300	2,834,100	<b>1</b> 2%	51%	51%	-0.4%
Victoria	1,730,700	1,787,000	<b>1</b> 3%	32%	32%	<b>⇒</b> 0.1%
Queensland	1,958,500	1,978,200	<b>1</b> %	36%	35%	-0.7%
South Australia	366,500	326,900	-11%	7%	6%	-0.9%
Western Australia	735,900	751,300	<b>1</b> 2%	14%	13%	-0.1%
Tasmania	147,100	143,000	-3%	3%	3%	-0.2%
Northern Territory	298,700	257,900	-14%	5%	5%	-0.9%
Australia Capital Territory	162,500	168,600	<b>1</b> 4%	3%	3%	<b>→</b> 0.0%
Total visitors to Australia	5,434,100	5,599,800	<b>1</b> 3%	100%	100%	0.0%

Source: International Visitor Survey (IVS), Tourism Research Australia



<sup>%</sup> point difference - the difference between two percentages (i.e. the difference between 3% and 3.5% is 0.5 percentage points)

Table 7. Origin of international visitors to Tasmania						
						% Point
	YE Sept 2011	YE Sept 2012	% Change	YE Sept 2011	YE Sept 2012	difference
Country of origin		Visitors		Natio	nal Market Share	
New Zealand	13,800	13,000	-6%	1.3%	1.2%	-0.1%
Japan	5,700	3,500	-40%	1.8%	1.1%	-0.7%
Hong Kong	11,400	9,700	-15%	7.5%	6.1%	<b>↓</b> -1.4%
Singapore	6,900	6,200	-10%	2.5%	2.1%	-0.3%
Malaysia	6,300	7,500	18%	2.9%	3.3%	<b>1</b> 0.4%
Indonesia	3,500	1,200	-67%	2.9%	0.9%	-2.0%
Taiwan	2,700	2,400	-9%	3.5%	2.8%	-0.7%
Thailand	2,300	3,000	<b>1</b> 30%	2.8%	4.0%	<b>1</b> .2%
Korea	4,100	3,100	-24%	2.2%	1.7%	-0.5%
China	7,600	11,200	<b>1</b> 48%	1.5%	2.0%	<b>1</b> 0.4%
India	2,000	900	-55%	1.5%	0.6%	-0.9%
Other Asia	1,800	2,900	<b>1</b> 64%	1.2%	1.9%	<b>1</b> 0.7%
USA includes Hawaii	16,500	17,700	<b>1</b> 7%	3.9%	4.0%	0.1%
Canada	6,600	7,400	11%	5.9%	6.5%	<b>1</b> 0.6%
United Kingdom	22,300	15,500	-30%	3.7%	2.8%	<del>-</del> -1.0%
Germany	8,500	7,800	-8%	5.6%	5.3%	-0.3%
Scandinavia	2,500	5,200	107%	3.1%	6.3%	3.2%
France	3,700	5,500	<b>1</b> 50%	4.1%	6.0%	<b>1</b> .9%
Italy	1,700	1,900	10%	3.2%	3.3%	0.1%
Netherlands	2,300	2,000	-12%	4.9%	4.5%	-0.4%
Switzerland	2,800	2,400	-13%	6.7%	6.1%	-0.5%
Other Europe	4,800	7,600	<b>1</b> 58%	2.8%	4.1%	<b>1</b> .3%
Other Countries	7,300	5,400	-25%	1.8%	1.3%	-0.5%
Total	147,100	143,000	-3%	2.7%	2.6%	-0.2%

Source: International Visitor Survey, Tourism Research Australia



np - not published as the sample size is too small to be reliable.

<sup>%</sup> point difference - the difference between two percentages (i.e. the difference between 3% and 3.5% is 0.5 percentage points)

## Intrastate Visitors

Table 8. Intrastate OVERNIGHT Travel							
		Tasmania		Australia			
	YE Sep 2011	YE Sep 2012	% change	YE Sep 2011	YE Sep 2012	% change	
Visitors							
Overnight visitors ('000s)	1,116	1,100	<b>↓</b> -1%	47,715	49,776	<b>1</b> 4%	
Nights							
Nights ('000s)	2,833	2,773	<b>↓</b> -2%	149,622	158,301	<b>1</b> 6%	
Length of stay (nights)	2.5	2.5	<b>↓</b> -1%	3.1	3.2	<b>1</b> 1%	
Expenditure							
Expenditure (\$million)	\$469	\$426	<del>-</del> 9%	\$28,321	\$29,217	<b>1</b> 3%	
Spend per visitor	\$420	\$387	<del>"</del> -8%	\$594	\$587	<b>↓</b> -1%	
Spend per night	\$166	\$154	<del>"</del> -7%	\$189	\$185	<b>↓</b> -2%	
Purpose('000s)							
Holiday	553	541	<b>↓</b> -2%	21,679	22,199	<b>↑</b> 2%	
Visit friends &/or relatives (VFR)	311	317	<b>1</b> 2%	16,206	17,919	<b>↑</b> 11%	
Business	182	173	<b>↓</b> -5%	7,361	7,290	<b>↓</b> -1%	
Other reason	79	71	<del>-</del> 10%	2,975	3,034	<b>↑</b> 2%	
Total overnight intrastate visitors	1,116	1,098	-2%	47,715	49,776	<b>1</b> 4%	

Source: National Visitor Survey (NVS), Tourism Research Australia

Table 9. Intrastate DAY Travel							
		Tasmania			Australia		
	YE Sep 2011	YE Sep 2012		% change	YE Sep 2011	YE Sep 2012	% change
Visitor							
Day visitors ('000s)	4,226	4,945	1	17%	149,352	166,024	<b>↑</b> 11%
Total intrastate Day+Overnight							
visitors ('000s)	5,342	6,045	⇑	13%	197,067	215,800	<b>1</b> 10%
Expenditure							
Expenditure (\$million)	\$410	\$500	1	22%	\$15,552	\$18,098	<b>1</b> 6%
Spend per visitor	\$97	\$101	⇑	4%	\$104	\$109	<b>1</b> 5%
Purpose('000s)							
Holiday	2,190	2,488	1	14%	70,590	78,045	<b>1</b> 11%
Visit friends &/or relatives (VFR)	1,015	1,243	♠	22%	45,372	49,056	<b>1</b> 8%
Business	396	509	1	29%	14,908	17,639	<b>18</b> %
Other reason	625	706	1	13%	18,483	21,284	<b>1</b> 15%
Total day intrastate visitors	4,226	4,945	1	17%	149,352	166,024	<b>↑</b> 11%

Source: National Visitor Survey (NVS), Tourism Research Australia



## Quarter ending September 2012

The TVS reports the following key findings for visitors during the July-September 2012 quarter.

- The total number of visitors to Tasmania for the September quarter 2012 was 157,500, up 14% from 138,400 the previous year (Fig. 1).
- The total number of nights spent by visitors to Tasmania for the September quarter 2012 increased by 8% to 1.16 million (was 1.07 million) (Fig. 2).
- Visitor expenditure was \$199 million, up 15% from the same quarter of the previous year (was \$173.5 million) (Fig. 3).
- Of all visitors for the quarter, 42,600 (up 8%) were on holiday, 54,000 (up 25%) were visiting friends or relatives, 45,300 (up 14%) were on business, and 6,700 (up 22%) were travelling to attend a conference or convention (Fig. 4).

Fig. I. Total Visitors to Tasmania by Quarter\*

Fig. 2. Total Nights by Quarter\*

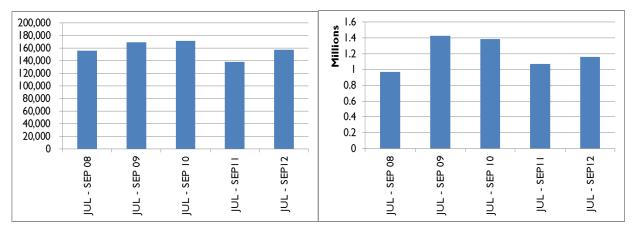
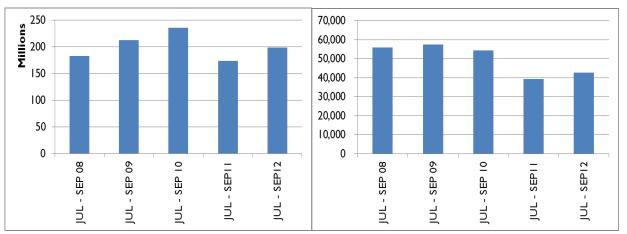


Fig. 3. Total Expenditure (\$ millions) by Quarter\*

Fig. 4. Total Holiday Visitors by Quarter\*



<sup>\*</sup>Graphs present data for every quarter for the last five years, on visitors travelling to Tasmania via scheduled services. Data source: Tasmanian Visitor Survey.



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## Where do the statistics come from?

#### Tasmanian Visitor Survey (TVS)

The TVS is an exit survey designed to provide a profile of the characteristics, travel behaviour and expenditure of international and domestic visitors to Tasmania. It is nationally acknowledged as the most reliable source of statistical data about visitors to Tasmania, being based on a sample of more than 9,000 visitors per year. As an island, Tasmania has a natural advantage over other destinations when it comes to surveys of this type, because visitors can be more accurately counted as they depart via air and sea ports.

More detailed statistics from the TVS are also available through Tourism Tasmania's corporate website at <a href="https://www.tourismtasmania.com.au/research/webreporter">www.tourismtasmania.com.au/research/webreporter</a>. The webreporter service provides you with easy online access to a range of other useful visitor statistics and tables from the TVS which you can investigate and print for your own use.

#### **International Visitor Survey (IVS)**

The IVS is administered by Tourism Research Australia. The IVS is the most comprehensive source of information on international visitors to Australia. The survey gathers information from visitors about, among other things; the number of nights they stayed in Australia, travel arrangements, reasons for visiting, places visited, information sources they used to find out about Australia prior to leaving home, impressions of aspects of Australia, income earned and expenditure on the trip. The IVS samples 40,000 departing, short-term international travellers in the departure lounges of eight international airports across Australia - Sydney, Melbourne, Brisbane, Cairns, Perth, Adelaide, Darwin and the Gold Coast.

#### **National Visitor Survey (NVS)**

The NVS is also administered by Tourism Research Australia. The NVS measures the characteristics and travel patterns of domestic tourists within Australia, including intrastate day and overnight travel. The survey results come from telephone interviews conducted with an annual sample of 120,000 Australian residents. The survey collects details about their recent travel for day trips, trips involving overnight stays and overseas travel. The NVS provides the only source of information about day and overnight travel by Tasmanians in their own state.

## Why the TVS and IVS figures don't match up

Each survey is conducted by a different organisation which uses different sampling and 'weighting' methods to determine total numbers. As a result, the statistics from each survey will give differing results for identical subjects and are unlikely to tally if added together.

Caution: You are advised to exercise care when interpreting figures contained in this report or webreporter. These figures are collected from a sample of visitors. They may be different from the real figure if data from 100% of all visitors could have been collected. Therefore, these estimates may be subject to chance variation, or sampling error. Smaller estimates under 1000 must be treated with greater caution.

