Tasmanian Tourism Snapshot

Year ending June 2011

Total Visitation to Tasmania (Tasmanian Visitor Survey)

Key Results:

- o For the year ending June 2011 there were 895,400 visitors, down 2% from 910,200 for the previous year.
- o Total nights decreased by 5% to 8.05 million.
- Visitor expenditure increased by 3% to \$1.56 billion.
- o The number of interstate visitors to Tasmania decreased by 2% to 774,600 (was 786,800).

Summary:

- o In terms of visitor numbers from Tasmania's key markets, Victoria decreased by 4%, New South Wales increased by 7%, and Queensland increased by 2%.
- VFR visitors decreased by 1% for the year. The number of nights VFR visitors spent in Tasmania decreased by 1% while VFR expenditure decreased by 6%.
- The total number of visitors holidaying in Tasmania during the year ending June 2011 was 379,100; down 4% compared to the previous year (was 393,400).
- The total number of nights spent by holiday visitors to Tasmania for the year ending June 2011 was 3.8 million, up 1% from the previous year (was 3.8 million).
- o Holiday visitor expenditure increased by 4% to \$1.03 billion (was \$992.90 million).
- People visiting Tasmania for purposes other than taking a holiday included 258,600 who were visiting friends or relatives (down 1%), 162,400 on business (down 6%), and 33,800 travelling to attend a conference or convention (up 13%).
- o For the year ending June 2011, the five marketing zones reported the following changes in visitor numbers: Hobart and Surrounds, down 5%; Launceston, Tamar Valley and the North, up 5%; Western Wilderness, down 4%; North West, down 1%; and East Coast, down 1%.
- o For the year ending June 2011, 85% of all visitors to Tasmania travelled by scheduled air services, down 2% from the previous year. Visitors travelling by sea made up 15% of all visitors to the State, up 3% from the year ending June 2010.

Interstate Visitation to Tasmania (Tasmanian Visitor Survey)

- The total number of interstate visitors to Tasmania for the year ending June 2011 was 774,600, down 2% from 786,800 the previous year.
- The total number of nights spent by interstate visitors to Tasmania for the year ending June 2011 was 6.38 million, down 3% from the previous year (was 6.55 million).
- o Interstate visitor expenditure increased by 3% to \$1.32 billion (was \$1.28 billion in the year ending June 2010).
- The total number of visitors holidaying in Tasmania during the year ending June 2011 was 300,500; down 5% compared to the previous year (was 315,700).
- The total number of nights spent by holiday visitors to Tasmania for the year ending June 2011 was 2.95 million, down 1% from the previous year (was 2.99 million).



- o Holiday visitor expenditure increased by 4% to \$857.7 million (was \$828.5 million).
- People visiting Tasmania for purposes other than taking a holiday included: 236,700 visiting friends or relatives (showing no significant change), 150,800 were on business (down 8%), and 31,100 were travelling to attend a conference or convention (up 21%).
- In terms of visitation to Tasmania from the key interstate markets, Victoria decreased by 4% to 340,700, NSW increased by 7% to 189,400, and Queensland increased by 2% to 114,800. Together, these markets accounted for 83% of interstate visitation in the year ending June 2011.

International Visitation (International Visitor Survey)

Key Results - Australia:

- A total of 5.46 million international tourists visited the country in the year ending June 2011, up 3% from the year ending June 2010.
- Holiday visitors to Australia increased by 2% to 2.45 million, while VFR visitors increased by 2% to 1.34 million.
- o International visitor nights spent in Australia increased by 4% to 189.6 million.
- Total expenditure by international visitors in Australia for the year ending June 2011 increased by 4% to 18.0 billion (including package expenditure). Holiday spend was \$6.1 billion (including package expenditure) for the year, down 3% from the year ending June 2010.
- o For Australia's three largest source markets, the following changes to visitor numbers to Australia were recorded: New Zealand, up 5%; United Kingdom, down 3%; and the USA, down 5%.

Key Results - Tasmania:

- Tasmania received 149,900 international visitors during the year ending June 2011, up 11% from 134,500 the previous year.
- Holiday visitors to Tasmania increased by 16% to 104,100, while VFR visitors decreased by 12% to 29,000.
- Visitor nights increased by 9% to 2.91 million, and the average length of stay for international visitors in Tasmania decreased by 2% to 19 nights. Holiday nights increased by 27% to 1.10, while the average length of stay for holiday visitors increased by 10% to 11 nights.
- Expenditure by international visitors in Tasmania decreased by 2% to \$257 million (including package expenditure).
- The average spend per international visitor (including package expenditure) in Tasmania decreased by 12% to \$1,714 (was \$1,955) during the year ending June 2011, while spend per night decreased by 10% to \$88 (was \$99).
- o For Tasmania's three largest source markets, the following changes to visitor numbers to the State were recorded: United Kingdom, up 10%; New Zealand, up 19%; and the USA, up 9%.
- Tasmania's share of all international visitors to Australia for the year ending June 2011 was 2.7%, up from 2.5% for the year ending June 2010.

¹ Expenditure for Total Australia (not modelled) includes small amounts that cannot be allocated to a particular state/territory.



Intrastate Visitation² (National Visitor Survey)

- o For Tasmania, overnight intrastate activity remained steady at 1.0 million trips compared to the previous year. The number of overnight intrastate holiday trips remained steady; VFR decreased 9% while overnight business visits increased 6% in the year ending June 2011.
- o Nationally, the number of residents undertaking day trips in their home state has increased 1% to 144.1 million over the year, while for Tasmania this has decreased 10% to 4.1 million trips.
- Total holiday spend by overnight intrastate visitors in Tasmania increased 6% to \$303 million for the year ending June 2011.
- Total day travel expenditure for Tasmania decreased 7% to \$408 million for the year ending June 2011 when compared to the year ending June 2010.



² Travel undertaken by a visitor in their home state.

Total Visitors to Tasmania

| Table 1. Total visitors to Tasmania from all sources | | | | | | | | | |
|--|----------------|-----------------|--------------|--|--|--|--|--|--|
| | YE Jun 2010 | YE Jun 2011 | % change | | | | | | |
| Visitors | • | <u> </u> | | | | | | | |
| Visitors on scheduled air and sea | | | | | | | | | |
| services | 910,200 | 895,400 | .2% | | | | | | |
| Table 2. Total visitors to Tasmania | on scheduled a | ir and sea serv | ices | | | | | | |
| | | | | | | | | | |
| | YE Jun 2010 | YE Jun 2011 | % change | | | | | | |
| Visitors | | | | | | | | | |
| Day visitors | 23,200 | 22,300 | -4% | | | | | | |
| Overnight visitors | 887,000 | 873,100 | -2% | | | | | | |
| Total visitors | 910,200 | 895,400 | -2% | | | | | | |
| Nights | | | | | | | | | |
| Nights (million) | 8.50 | 8.05 | ↓ -5% | | | | | | |
| Length of stay (nights) | 9.3 | 9.0 | .4% | | | | | | |
| Expenditure | | | | | | | | | |
| Expenditure (\$million) | \$1,507 | \$1,558 | ↑ 3% | | | | | | |
| Average spend per visitor | \$1,655 | \$1,740 | ☆ 5% | | | | | | |
| Average spend per night | \$177 | \$194 | ☆ 9% | | | | | | |
| Holiday spend (\$million) | \$993 | \$1,030 | 1 4% | | | | | | |
| Purpose | | | | | | | | | |
| Holiday | 393,400 | 379,100 | ↓ -4% | | | | | | |
| Visit friends or relatives (VFR) | 260,400 | 258,600 | ↓ -1% | | | | | | |
| Total leisure (Holiday+VFR) | 653,900 | 637,700 | -2% | | | | | | |
| Business or employment | 173,600 | 162,400 | ↓ -6% | | | | | | |
| Convention/conference/seminar | 29,800 | 33,800 | 1 3% | | | | | | |
| Zones Visited* | | | | | | | | | |
| Hobart & Surrounds | 730,200 | 695,500 | ↓ -5% | | | | | | |
| Launceston, Tamar Valley & North | 530,800 | 558,400 | ☆ 5% | | | | | | |
| Western Wilderness | 259,400 | 250,000 | .4% | | | | | | |
| North West | 379,200 | 374,900 | ↓ -1% | | | | | | |
| East Coast | 291,100 | 287,800 | ↓ -1% | | | | | | |
| Mode of departure | | | | | | | | | |
| Air visitors | 779,500 | 761,300 | ↓ -2% | | | | | | |
| Sea visitors | 130,700 | 134,100 | ☆ 3% | | | | | | |

Source: Tasmanian Visitor Survey (TVS), Tourism Tasmania



^{*} Zones are based on Tourism Tasmania's Zone Marketing Strategy

Interstate Visitors to Tasmania

| Table 3. Interstate visitors to Tasmania on scheduled air and sea services | | | | | | | | | |
|--|-------------|-------------|---|----------|--|--|--|--|--|
| | YE Jun 2010 | YE Jun 2011 | | % change | | | | | |
| Visitors | | | | | | | | | |
| Day visitors | 23,000 | 21,600 | Û | -6% | | | | | |
| Overnight visitors | 763,700 | 753,000 | Û | -1% | | | | | |
| Total visitors | 786,800 | 774,600 | Û | -2% | | | | | |
| Nights | | | • | | | | | | |
| Nights (million) | 6.55 | 6.38 | Û | -3% | | | | | |
| Length of stay (nights) | 8.3 | 8.2 | Û | -1% | | | | | |
| Expenditure | | | • | | | | | | |
| Expenditure (\$million) | \$1,284 | \$1,319 | ⇧ | 3% | | | | | |
| Average spend per visitor | \$1,632 | \$1,703 | ⇧ | 4% | | | | | |
| Average spend per night | \$196 | \$207 | ⇧ | 5% | | | | | |
| Holiday spend (\$million) | \$829 | \$861 | ⇧ | 4% | | | | | |
| Purpose | | | • | | | | | | |
| Holiday | 315,700 | 300,500 | Ŷ | -5% | | | | | |
| Visit friends or relatives (VFR) | 237,000 | 236,700 | ➾ | 0% | | | | | |
| Total leisure (Holiday+VFR) | 552,600 | 537,300 | û | -3% | | | | | |
| Business or employment | 163,500 | 150,800 | û | -8% | | | | | |
| Convention/conference/seminar | 25,800 | 31,100 | ⇧ | 21% | | | | | |
| Zones Visited* | | | | | | | | | |
| Hobart & Surrounds | 616,600 | 581,100 | ₽ | -6% | | | | | |
| Launceston, Tamar Valley & North | 455,200 | 470,300 | ⇧ | 3% | | | | | |
| Western Wilderness | 203,800 | 190,200 | Û | -7% | | | | | |
| North West | 329,800 | 317,400 | Û | -4% | | | | | |
| East Coast | 227,000 | 222,100 | Û | -2% | | | | | |
| Mode of departure | | | | | | | | | |
| Air visitors | 663,600 | 650,600 | û | -2% | | | | | |
| Sea visitors | 123,200 | 124,000 | ⇧ | 1% | | | | | |

Source: Tasmanian Visitor Survey (TVS), Tourism Tasmania



 $^{\ ^* \} Zones \ are \ based \ on \ Tourism \ Tasmania's \ Zone \ Marketing \ Strategy$

| Table 4. Origin of interstate visitors to Tasmania | | | | | | | | | |
|--|-------------|-------------|---|----------|--|--|--|--|--|
| | YE Jun 2010 | YE Jun 2011 | | % change | | | | | |
| Victoria | 356,600 | 340,700 | Ŷ | -4% | | | | | |
| N.S.W. | 177,600 | 189,400 | ⇧ | 7% | | | | | |
| Queensland | 112,100 | 114,800 | ⇧ | 2% | | | | | |
| South Australia | 55,800 | 44,000 | Û | -21% | | | | | |
| Western Australia | 42,000 | 45,600 | ⇧ | 9% | | | | | |
| A.C.T. | 20,000 | 22,200 | ⇧ | 11% | | | | | |
| N.T. | 9,400 | 8,100 | Û | -13% | | | | | |
| Total interstate visitors | 786,800 | 774,600 | Û | -2% | | | | | |

Source: Tasmanian Visitor Survey (TVS), Tourism Tasmania

International Visitors to Tasmania

| Table 5. International visitor | rs | | | | | | |
|----------------------------------|-------------|-------------|----------|--------|-------------|-------------|-------------|
| | to Tasmania | | | | to | Australia | |
| | YE Jun 2010 | YE Jun 2011 | % (| Change | YE Jun 2010 | YE Jun 2011 | % Chang |
| Visitors | | | | | | | |
| International visitors | 134,500 | 149,900 | Ŷ | 11% | 5,279,700 | 5,461,400 | ☆ 3 |
| Nights | | | | | | | |
| Nights ('000s) | 2,669 | 2,905 | ⇧ | 9% | 182,677 | 189,597 | 1 4 |
| Length of stay (nights) | 19.8 | 19.4 | û | -2% | 34.6 | 34.7 | ⇒ 0 |
| Expenditure* | | | | | | | |
| Expenditure (\$million)* | \$263 | \$257 | û | -2% | \$17,256 | \$18,018 | 1 4 |
| Average spend per visitor | \$1,955 | \$1,714 | û | -12% | \$3,268 | \$3,299 | 企 I |
| Average spend per night | \$99 | \$88 | û | -10% | \$94 | \$95 | 企 I |
| Holiday spend (\$million) | \$95 | \$110 | ☆ | 16% | \$6,344 | \$6,123 | ↓ -3 |
| Purpose** | | | | | | | |
| Holiday | 89,800 | 104,100 | ⇧ | 16% | 2,408,600 | 2,449,900 | ☆ 2 |
| Visit friends or relatives (VFR) | 32,700 | 29,000 | û | -12% | 1,309,500 | 1,338,900 | ☆ 2 |
| Business | 8,100 | 12,300 | ⇧ | 52% | 816,400 | 891,200 | ☆ 9 |
| Education | 8,500 | 8,300 | û | -2% | 429,900 | 430,400 | → 0 |
| Employment | 2,200 | 3,500 | ⇧ | 60% | 112,100 | 131,600 | 1 17 |
| Other Reason | 2,200 | 3,900 | û | 74% | 203,200 | 219,600 | ☆ 8 |
| Total | 134,500 | 149,900 | 企 | 11% | 5,279,700 | 5,461,400 | ☆ 3 |

Source: International Visitor Survey (IVS), Tourism Research Australia



 $^{^{*}}$ Modelled expenditure including package expenditure

^{**} The sum of the reasons for visiting Tasmania may be greater than the total as a visitor can give more than one reason for their visit.

| Table 6. International visitor | rs to States/Territ | ories | | | | | | |
|--------------------------------|---------------------|-------------|---------------|--------|-------------|-------------|---------------|--------|
| | | | | | | | % P | oint |
| | YE Jun 2010 | YE Jun 2011 | % | Change | YE Jun 2010 | YE Jun 2011 | diffe | erence |
| State/territory visited | | Visitors | | | Ма | rket Share | | |
| New South Wales | 2,781,900 | 2,812,500 | ⇧ | 1% | 52.7% | 51.5% | Û | -1.2% |
| Victoria | 1,548,200 | 1,734,100 | ⇧ | 12% | 29.3% | 31.8% | ⇧ | 2.4% |
| Queensland | 1,969,800 | 1,988,600 | ⇧ | ۱% | 37.3% | 36.4% | Ŷ | -0.9% |
| South Australia | 363,600 | 365,100 | \Rightarrow | 0% | 6.9% | 6.7% | Ŷ | -0.2% |
| Western Australia | 683,700 | 720,200 | ⇧ | 5% | 12.9% | 13.2% | ⇧ | 0.2% |
| Tasmania | 134,500 | 149,900 | ⇧ | 11% | 2.5% | 2.7% | ⇧ | 0.2% |
| Northern Territory | 322,600 | 302,100 | Ŷ | -6% | 6.1% | 5.5% | Ŷ | -0.6% |
| Australia Capital Territory | 153,400 | 161,400 | ⇧ | 5% | 2.9% | 3.0% | \Rightarrow | 0.0% |
| Total visitors to Australia | 5,279,700 | 5,461,400 | ⇧ | 3% | 100% | 100% | | |

Source: International Visitor Survey (IVS), Tourism Research Australia



[%] point difference - the difference between two percentages (i.e. the difference between 3% and 3.5% is 0.5 percentage points)

| Table 7. Origin of interr | ational visitors to 7 | | | | | | |
|---------------------------|-----------------------|-------------|-----|-------|-------------|--------------|----------------|
| | | | | | | | % Point |
| | YE Jun 2010 | YE Jun 2011 | % C | hange | YE Jun 2010 | YE Jun 2011 | difference |
| Country of origin | | Visitors | | | National | Market Share | |
| New Zealand | 12,300 | 14,600 | 1 | 19% | 1.2% | 1.4% | 1 0.2% |
| Japan | 4,800 | 6,200 | 1 | 29% | 1.4% | 1.8% | 1 0.4% |
| Hong Kong | 6,600 | 10,800 | 1 | 62% | 4.7% | 7.0% | 1 2.3% |
| Singapore | 5,200 | 6,600 | 1 | 26% | 2.1% | 2.4% | 1 0.3% |
| Malaysia | 5,400 | 6,500 | 1 | 21% | 2.8% | 2.9% | 1 0.2% |
| Indonesia | np | np | | np | 0.5% | 2.5% | ♠ 2.1% |
| Taiwan | np | np | | np | 3.0% | 3.3% | 1 0.3% |
| Thailand | np | np | | np | 3.6% | 3.5% | - 0.1% |
| Korea | 3,100 | 4,500 | 1 | 44% | 1.7% | 2.4% | 1 0.7% |
| China | 6,700 | 7,600 | 1 | 13% | 1.8% | 1.6% | - 0.2% |
| India | np | np | | np | 1.3% | 1.8% | 1 0.5% |
| Other Asia | np | np | | np | 1.0% | 1.0% | ⇒ 0.0% |
| USA includes Hawaii | 15,900 | 17,400 | 1 | 9% | 3.5% | 4.0% | 1 0.5% |
| Canada | 4,300 | 6,700 | ⇧ | 55% | 3.7% | 6.0% | 1 2.3% |
| United Kingdom | 19,800 | 21,900 | ⇧ | 10% | 3.2% | 3.7% | 1 0.4% |
| Germany | 9,400 | 7,300 | û | -23% | 6.0% | 4.7% | ↓ -1.2% |
| Scandinavia | 6,300 | 2,600 | û | -58% | 7.5% | 3.2% | . -4.3% |
| France | 4,700 | 4,100 | û | -13% | 5.0% | 4.6% | . -0.5% |
| Italy | np | np | | np | 5.8% | 3.3% | ↓ -2.5% |
| Netherlands | 3,100 | 2,900 | û | -7% | 6.2% | 6.1% | ⇒ 0.0% |
| Switzerland | np | np | | np | 5.6% | 6.1% | 1 0.5% |
| Other Europe | 5,300 | 4,400 | Ţ. | -18% | 3.0% | 2.6% | . -0.4% |
| Other Countries | 7,300 | 9,300 | ⇧ | 27% | 1.9% | 2.3% | 1 0.5% |
| Total | 134,500 | 149,900 | Ŷ | 11% | 2.5% | 2.7% | 1 0.2% |

Source: International Visitor Survey, Tourism Research Australia



np - not published as the sample size is too small to be reliable.

[%] point difference - the difference between two percentages (i.e. the difference between 3% and 3.5% is 0.5 percentage points)

Intrastate Visitors

| Table 8. Intrastate OVERNI | GHT Travel | | | | | | | |
|----------------------------------|-------------|-------------|---------------|----------|-------------|-------------|-----|--------|
| | | Tasmania | | | Australia | | | |
| | YE Jun 2010 | YE Jun 2011 | | % change | YE Jun 2010 | YE Jun 2011 | % (| change |
| Visitors | | | | | | | | |
| Overnight visitors ('000s) | 1,005 | 1,001 | ♦ | 0% | 43,693 | 45,696 | ⇧ | 5% |
| Nights | | | | | | | | |
| Nights ('000s) | 2,570 | 2,631 | ⇑ | 2% | 140,867 | 142,839 | ⇧ | 1% |
| Length of stay (nights) | 2.6 | 2.6 | ⇧ | 3% | 3.2 | 3.1 | Ŷ | -3% |
| Expenditure | | | | | | | | |
| Expenditure (\$million) | \$285 | \$303 | ⇧ | 6% | \$17,508 | \$18,001 | ⇧ | 3% |
| Spend per visitor | \$284 | \$303 | ⇧ | 7% | \$401 | \$394 | Ŷ | -2% |
| Spend per night | \$111 | \$115 | ⇧ | 4% | \$124 | \$126 | ⇧ | 1% |
| Purpose('000s) | | | • | | | | • | |
| Holiday | 511 | 509 | \Rightarrow | 0% | 20,793 | 21,091 | 企 | 1% |
| Visit friends &/or relatives | 281 | 257 | Û | -9% | 14,499 | 15,247 | ⇧ | 5% |
| Business | 158 | 167 | ⇑ | 6% | 6,454 | 6,969 | û | 8% |
| Other reason | 58 | 73 | ⇑ | 26% | 2,458 | 2,831 | û | 15% |
| Total overnight intrastate visit | 1,005 | 1,001 | ⇒ | 0% | 43,693 | 45,696 | ⇧ | 5% |

Source: National Visitor Survey (NVS), Tourism Research Australia

| Table 9. Intrastate DAY Tra | avel | | | | | | |
|-------------------------------|-------------|--------------------|---|----------|-------------|-------------|--------------|
| | | Tasmania Australia | | | | | |
| | YE Jun 2010 | YE Jun 2011 | | % change | YE Jun 2010 | YE Jun 2011 | % change |
| Visitor | | | | | | | |
| Day visitors ('000s) | 4,543 | 4,109 | î | -10% | 142,917 | 144,108 | 1 1% |
| Total intrastate | | | | | | | |
| Day+Overnight visitors | 5,548 | 5,110 | Û | -8% | 186,610 | 189,804 | ☆ 2% |
| Expenditure | | | | | | | |
| Expenditure (\$million) | \$439 | \$408 | Ŷ | -7% | \$15,518 | \$14,830 | ↓ -4% |
| Spend per visitor | \$97 | \$99 | ⇧ | 3% | \$109 | \$103 | ↓ -5% |
| Purpose('000s) | | | | | | | |
| Holiday | 2,428 | 2,153 | Ŷ | -11% | 71,718 | 68,743 | . -4% |
| Visit friends &/or relatives | 1,082 | 984 | Ŷ | -9% | 40,654 | 43,744 | ☆ 8% |
| Business | 457 | 344 | Ŷ | -25% | 14,091 | 13,568 | ↓ -4% |
| Other reason | 577 | 628 | ⇧ | 9% | 16,454 | 18,053 | ☆ 10% |
| Total day intrastate visitors | 4,543 | 4,109 | Ŷ | -10% | 142,917 | 144,108 | ☆ 1% |

Source: National Visitor Survey (NVS), Tourism Research Australia



Where do the statistics come from?

The primary sources of information on visitors to Tasmania published in this document are:

- O Tasmanian Visitor Survey (Tourism Tasmania) for total and interstate visitor figures. Note: while the NVS provides valuable data on interstate travel at the national level, the Tasmanian Visitor Survey (TVS), conducted by Tourism Tasmania, continues to be the key source of detailed information about interstate visitation to Tasmania
- o International Visitor Survey (Tourism Research Australia) for international visitor figures
- National Visitor Survey (Tourism Research Australia) for intrastate visitor figures (travel by Tasmanians in Tasmania)
- Holiday Tracking Survey (Roy Morgan Research) for information on Tasmania's marketing performance and preference and intention of Australians to visit Tasmania

For further information please contact:

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